

Privacy Policy

Resonant Designs ("we", "our", or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://www.resonantdesigns.net> (the "Site").

By using our Site, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We may collect the following types of personal information:

- **Personal Identifiable Information:** Name, phone number, physical address, and any other contact details that you voluntarily provide through our contact forms or service inquiries.
 - **Usage Data:** Information such as your IP address, browser type, operating system, referral source, pages visited, and time spent on the Site.
 - **Cookies and Tracking Technologies:** We use cookies and similar technologies to improve your browsing experience. You can manage your cookie preferences through your browser settings.
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2. How We Use Your Information

We use the information we collect to:

- Respond to inquiries and provide customer support
 - Deliver interior design services and consultations
 - Send updates, newsletters, or marketing communications (only with your consent)
 - Improve our website and services
 - Fulfill legal obligations under Japanese law
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3. Sharing of Information

We do **not** sell or rent your personal information. We may share your information only in the following circumstances:

- **Service Providers:** Trusted partners who perform services on our behalf, such as website hosting or email distribution.
- **Legal Compliance:** If required to comply with a legal obligation or valid governmental request.
- **Business Transitions:** In the event of a merger, acquisition, or other corporate restructuring.

4. Data Retention

We retain your personal data only as long as necessary to provide our services and fulfill the purposes outlined in this policy, unless a longer period is required by law.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal data. However, no method of transmission over the Internet is completely secure, and we cannot guarantee absolute protection.

6. Your Rights Under Japanese Law

In accordance with Japan's **Act on the Protection of Personal Information (APPI)**, you have the right to:

- Request access to your personal data
- Request corrections or deletions
- Withdraw consent for data use
- Request that we stop using or delete your information, subject to legal obligations

To make a request, please contact us at:

Email: contact@resonantdesigns.net

7. Third-Party Links

Our Site may include links to external websites. We are not responsible for their privacy practices, and we encourage you to read their respective privacy policies.

8. Children's Privacy

Our services are not directed to children under the age of 16. We do not knowingly collect personal information from minors.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Please review this policy periodically for any updates.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how your information is handled, you can contact us at:

Resonant Designs

Email: contact@resonantdesigns.net

Website: <https://www.resonantdesigns.net>
